

Request for Proposal W56HZV-04-R-0692

**ATTACHMENT 2
Past Performance Questionnaire**

Name and Address of Proposed Prime Contractor (*Offeror to fill in*):

Thank you for participating in this questionnaire. Please e-mail your response to:

U.S. Army Tank-automotive & Armaments Command
Warren, Michigan 48397-5000
USA

E-mail: Denise Mika, iafsseb@tacom.army.mil
Phone: 586-574-5763

Requested response date: 15 April 2004

Note: The information in this questionnaire is Source Selection Sensitive and may not be released to anyone other than those with the knowledge needed to fill it in and the appropriate U.S. Government proposal evaluation team members. See FAR 3.104.

1. Name and address of the company (proposed prime contractor or subcontractor/vendor) and the contract/order being evaluated in this questionnaire:

Company Name

Address:

Contract/Order Number:

Place of Performance:

Contract Initiation Date:

Contract Completion Date:

Contract Amount:

Description of the Contract Requirements or Work Performed:

2. Provide the following information for the company and individual completing this questionnaire:

Company/Agency Name and Address:

Name of person completing this questionnaire:

Title:

Role/responsibility for the effort being address in the survey:

Phone Number:

E-Mail:

Request for Proposal W56HZV-04-R-0692

Rating Scale:

EXCELLENT: Superior performance. Objectives/requirements essentially always achieved or exceeded, with inconsequential exceptions.

GOOD: Highly satisfactory performance. Objectives/requirements achieved with only rare exceptions, and the exceptions had minor consequences.

ADEQUATE: Generally satisfactory performance. Objectives/requirements generally achieved with occasional exceptions, and, in most cases, the exceptions had minor consequences.

MARGINAL: Occasionally unsatisfactory performance of significance. Objectives/requirements were not fully achieved, with significant consequences in some cases.

POOR: Frequently unsatisfactory performance of significance. Objectives/requirements frequently not achieved, with significant consequences.

UNKNOWN: Unable to rate, not observed, or not a significant aspect of performance.

Questionnaire: Please indicate the rating that best reflects your experience with this contractor and provide a short narrative addressing the basis for the ratings assigned. Address compliance with requirements, actual performance, problems encountered and problem resolution. Use additional sheets if necessary.

A. Customer satisfaction – Assess the contractor’s business-like concern for its customers, flexibility, and responsiveness.

EXCELLENT	GOOD	ADEQUATE	MARGINAL	POOR	UNKNOWN
-----------	------	----------	----------	------	---------

B. Delivery Compliance – Assess the contractor’s adherence to the required delivery schedule, and any requests for acceleration.

EXCELLENT	GOOD	ADEQUATE	MARGINAL	POOR	UNKNOWN
-----------	------	----------	----------	------	---------

C. Technical Compliance – Assess the contractor’s conformance with the contract requirements and specifications and quality of the products and/or services provided.

EXCELLENT	GOOD	ADEQUATE	MARGINAL	POOR	UNKNOWN
-----------	------	----------	----------	------	---------

D. Subcontract/Vendor Management – Assess the contractor’s ability to manage multiple subcontractors and vendors.

EXCELLENT	GOOD	ADEQUATE	MARGINAL	POOR	UNKNOWN
-----------	------	----------	----------	------	---------

E. Program Management – Assess the contractor’s overall management of the contract/order including planning and management controls, early problem identification and resolution, reporting and communication processes, and the level of customer involvement and oversight required.

EXCELLENT	GOOD	ADEQUATE	MARGINAL	POOR	UNKNOWN
-----------	------	----------	----------	------	---------